



MALAYSIAN STANDARD

MS 2550:2014

Cleaning performance - Commercial and public buildings

ICS: 03.080.10

Descriptors: cleaning performance, commercial and public buildings

© Copyright 2014

DEPARTMENT OF STANDARDS MALAYSIA

DEVELOPMENT OF MALAYSIAN STANDARDS

The **Department of Standards Malaysia (STANDARDS MALAYSIA)** is the national standards and accreditation body of Malaysia.

The main function of STANDARDS MALAYSIA is to foster and promote standards, standardisation and accreditation as a means of advancing the national economy, promoting industrial efficiency and development, benefiting the health and safety of the public, protecting the consumers, facilitating domestic and international trade and furthering international cooperation in relation to standards and standardisation.

Malaysian Standards (MS) are developed through consensus by committees which comprise balanced representation of producers, users, consumers and others with relevant interests, as may be appropriate to the subject at hand. To the greatest extent possible, Malaysian Standards are aligned to or are adoption of international standards. Approval of a standard as a Malaysian Standard is governed by the Standards of Malaysia Act 1996 [Act 549]. Malaysian Standards are reviewed periodically. The use of Malaysian Standards is voluntary except in so far as they are made mandatory by regulatory authorities by means of regulations, local by-laws or any other similar ways.

For the purposes of Malaysian Standards, the following definitions apply:

Revision: A process where existing Malaysian Standard is reviewed and updated which resulted in the publication of a new edition of the Malaysian Standard.

Confirmed MS: A Malaysian Standard that has been reviewed by the responsible committee and confirmed that its contents are current.

Amendment: A process where a provision(s) of existing Malaysian Standard is altered. The changes are indicated in an amendment page which is incorporated into the existing Malaysian Standard. Amendments can be of technical and/or editorial nature.

Technical corrigendum: A corrected reprint of the current edition which is issued to correct either a technical error or ambiguity in a Malaysian Standard inadvertently introduced either in drafting or in printing and which could lead to incorrect or unsafe application of the publication.

NOTE: Technical corrigenda are not to correct errors which can be assumed to have no consequences in the application of the MS, for example minor printing errors.

STANDARDS MALAYSIA has appointed **SIRIM Berhad** as the agent to develop, distribute and sell Malaysian Standards.

For further information on Malaysian Standards, please contact:

Department of Standards Malaysia
Ministry of Science, Technology and Innovation
Level 1 & 2, Block 2300, Century Square
Jalan Usahawan
63000 Cyberjaya
Selangor Darul Ehsan
MALAYSIA

OR **SIRIM Berhad**
(Company No. 367474 - V)
1, Persiaran Dato' Menteri
Section 2, P. O. Box 7035
40700 Shah Alam
Selangor Darul Ehsan
MALAYSIA

Tel: 60 3 8318 0002
Fax: 60 3 8319 3131
<http://www.standardsmalaysia.gov.my>
E-mail: central@standardsmalaysia.gov.my

Tel: 60 3 5544 6000
Fax: 60 3 5510 8095
<http://www.sirim.my>
E-mail: msonline@sirim.my

Contents

	Page
Committee representation	ii
Foreword.....	iii
Introduction	iv
1 Scope	1
2 Normative references	1
3 Terms and definitions	1
4 Classification and inventory of the buildings/premises.....	5
5 Conditions for inspection	5
6 Inspection criteria	5
7 Selection of sample	6
8 Assessment	6
9 Compliance.....	7
10 Reporting	7
11 Machine	7
12 Chemicals.....	7
13 Health and safety.....	7
14 Training.....	7
15 Labour requirements and deployment.....	8
16 Storage of cleaning equipment, machinery, chemicals and consumables.....	8
Annex A Classification and inventory of buildings/premises.....	9
Annex B Quality benchmarks.....	15
Annex C Method of assessment.....	28
Annex D Cleaning schedule.....	36

MS 2550:2014

Committee representation

The Industry Standards Committee on Organisational Management (ISC O) under whose authority this Malaysian Standard was developed, comprises representatives from the following organisations:

Department of Occupational Safety and Health Malaysia
Department of Social Welfare Malaysia
Department of Standards Malaysia
Federation of Public Listed Companies
Malaysian Association of Standards Users
Malaysian Employers Federation
Malaysian Institute of Corporate Governance
Malaysian International Chamber of Commerce and Industry
Ministry of Domestic Trade, Co-operatives and Consumerism
Ministry of International Trade and Industry
National Archives of Malaysia
National Consumer Complaints Centre
Securities Commission
SIRIM Berhad (Secretariat)
Telekom Malaysia Berhad

The Working Group on Cleaning Performance which developed this Malaysian Standard consists of representatives from the following organisations:

Jabatan Kerja Raya Malaysia
Malaysian Association of Cleaning Contractors
Malaysian Association of Facility Management
Malaysian Environment Cleaning Science Sdn Bhd
Ministry of Domestic Trade, Co-operatives and Consumerism
Persatuan Pengurusan Kompleks Malaysia
Quality Restroom Association of Malaysia
SIRIM Berhad (Secretariat)

Foreword

This Malaysian Standard was developed by the Working Group on Cleaning Performance under the authority of the Industry Standards Committee on Organisational Management.

Compliance with a Malaysian Standard does not of itself confer immunity from legal obligations.